

ADDITIONAL TERMS & CONDITIONS – NON-MAINTAINED RENTAL

NM1 The following terms and conditions apply for Non-Maintained Rentals unless otherwise agreed in writing:

NM2 **Special Conditions**

The Renter acknowledges and agrees;

- (i) that they are responsible for all maintenance and parts (includes servicing and all breakdowns) as per the manufacture's recommendations. Copies of services must be submitted to Owner;
- (ii) the Owner will provide the Renter a Pre-Start Checklist guide and the service and repair manuals. These must always be adhered to by the Renter when carrying out the service or repairs and when operating the Equipment;
- (iii) only qualified technicians can complete service and repairs on the Owner's Equipment;
- (iv) all service and repair works completed by the Renter must be recorded on an appropriate job card detailing works completed and parts used. The job card must be sent to the Owner for review within seven days of the completed works. These documents form part of the service history that must be retained as per the requirements of the Australian Standards (AS2359);
- (v) only genuine parts are to be used when completing service and repairs and are to be purchased from the Owner at agreed rates;
- (vi) replacement tyres are not included in the standard Rental Agreement. Tyre wear is chargeable on a pro rata basis back to the Renter on expiry of the contract subject to independent tyre evaluation report being supplied to the Renter;
- (vii) all Damages will be to the Renter's account. Any make good on completion of the rental that correlates with service and repair work not being completed during the rental period will be rectified by the Owner and charged to the Renter;
- (viii) major corrosion and paint damage repairs will be the responsibility of the Renter. The unit must be returned to the Owner in a rent ready state / condition;
- (ix) all Equipment must be returned to Owner's nearest branch at the Renter's cost;
- (x) the Owner may inspect the Equipment at any time with seven days' notice to the Renter;
- (xi) all warranty work must be completed by the Owner unless otherwise agreed in writing;
- (xii) should the Renter require the services be provided by the Owner then refer to NM3 below.

NM3 **Service Provided**

The Owner agrees to provide routine servicing and other services as required by the Renter and will charge for all labour & parts associated to completing the work. Calls will be responded to during normal office hours (Monday to Friday, 8.00am - 5.00pm), if required after hours this will be at the Owner's scheduled after hour rates or prior negotiated rates.

NM4 **Exclusions**

The Owner is only responsible for the services carried out by them from time to time and have no other obligations to the Renter.

Note:

It is Renter's responsibility to ensure pre-start checks are completed and to report any findings to the Owner within twenty four hours that may impact on the operation of the equipment or safety implications.

Any parts provided under the relevant Rental Agreement remain the property of the Owner until full payment has been received.